

- a. Defendants have committed tortious acts in Illinois by causing the transmission of unlawful communications into the state.
- b. Defendants have transacted business in Illinois.
- c. Defendant MAC is located in Illinois.
- d. Defendant SolutionReach has contracted with defendant MAC with respect to the sending of unlawful communications to Illinois residents.
- e. Defendant SolutionReach has sought business from other Illinois firms by means of unsolicited fax advertising, as set forth in *Dr. G. Neil Garrett, DDS, PC, v. Communitect, Inc.*, 1:13-cv-06836 (N.D.Ill.) (Appendix D).

5. Venue in this District is proper for the same reason.

PARTIES

6. Plaintiff David Bochenek is an individual who resides in the Northern District of Illinois.
7. Defendant MAC is an Illinois limited liability company. Its registered agent and office is Michael T. Cyrs, 120 West State Street, Suite 400, Rockford, Illinois 61101.
8. Defendant SolutionReach is a Delaware corporation with its principal place of business located at 3098 Executive Pkwy., Ste. 300, Lehi, UT 84043.
9. Defendant SolutionReach is engaged in the business of marketing and selling electronic communication solutions to healthcare practices. The company offers a customized software system for sending unsolicited text messages.
10. Defendants John Does 1-10 are other natural or artificial persons that were involved in the sending of the text message calls described below. Plaintiff does not know who they are.

FACTS

11. On September 6, 2013, at 10:50 am plaintiff David Bochenek received an unsolicited text message on plaintiff's cellular telephone.

12. The text of the message was as follows:

50% off Rockford area Botox,
now \$7/unit. Call within 4
weeks (815) 397-3373 McAdoo
Cosmetic Surgery Reply STOP to
opt out.

An image is attached as Appendix A.

13. On September 20, 2013, at 2:46 pm plaintiff David Bochenek received an unsolicited text message on plaintiff's cellular telephone.

14. The text of the message was as follows:

25% off filler, Juvederm now.
\$450/ syringe when you schedule
in the next 4
weeks. 815 397-3373 McAdoo
Cosmetic Surgery Reply STOP to
opt-out.

An image is attached as Appendix B.

15. On October 14, 2013 at 5:18 pm plaintiff David Bochenek received an unsolicited text message on plaintiff's cellular telephone.

16. The text of the message was as follow:

McAdoo Cosmetic Surgery
815-397-3373:
Please reply VIP to receive inside
privileged offers: Botox, fillers,
product, etc. Reply STOP to opt-
out.

An image is attached as Appendix C

17. The messages were sent from djm@urspa.us.

18. [Www.urspa.us](http://www.urspa.us) is registered to defendant SolutionReach.

19. Discovery may reveal additional text message calls as well.

20. Defendant MAC is responsible for making or causing the making of the text message calls.

21. Defendant SolutionReach has been aware since April 2013 that its systems were being used for illegal communications. In April 2013, it was served with a complaint alleging illegal text messaging on behalf of another medical provider. *Carlson v. Nevada Eye Care Professionals et al.*, No. 2:13-cv-00364-JAD-PAL (D.Nev.). On information and belief, SolutionReach failed to take appropriate measures to prevent further violations.

22. Plaintiff had no prior relationship with defendants and had not authorized the calls. Plaintiff had not provided MAC with his cell phone number.

23. On information and belief, based on the use of the SolutionReach platform to send messages (www.ucspa.us) the text message calls were made as part of a mass broadcasting of text message calls.

24. On information and belief, defendants have made unsolicited text message calls to cellular telephones of at least 40 other persons in Illinois.

25. There is no reasonable means for plaintiff or other recipients of defendants' text message calls to avoid receiving them.

26. The TCPA, 47 U.S.C. § 227, prohibits unsolicited text message calls to cell phones:

... (b) Restrictions on use of automated telephone equipment.

(1) Prohibitions. It shall be unlawful for any person within the United States, or any person outside the United States if the recipient is within the United States--

(A) to make any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using any automatic telephone dialing system or an artificial or prerecorded voice-- * * *

(iii) to any telephone number assigned to a paging service, cellular telephone service, specialized mobile radio service, or other radio common carrier service, or any service for which the called party is charged for the call . . .

COUNT I – TCPA

27. Plaintiff incorporates ¶¶ 1-26.

28. The TCPA, 47 U.S.C. §227(b)(3), provides:

Private right of action.

A person or entity may, if otherwise permitted by the laws or rules of court of a State, bring in an appropriate court of that State—

(A) an action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation,

(B) an action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or

(C) both such actions.

If the Court finds that the defendant willfully or knowingly violated this subsection or the regulations prescribed under this subsection, the court may, in its discretion, increase the amount of the award to an amount equal to not more than 3 times the amount available under the subparagraph (B) of this paragraph.

29. Plaintiff and each class member suffered damages as a result of receipt of the unsolicited text message calls, in that they were required to pay for such receipt, either on a per message basis or because the receipt counted against the number of minutes or messages they pay for. Furthermore, plaintiff's statutory right of privacy was invaded.

30. Plaintiff and each class member is entitled to statutory damages.

31. Defendants violated the TCPA even if their actions were only negligent.

32. Defendants should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

33. Pursuant to Fed. R. Civ. P. 23(a) and (b)(3), plaintiff brings this claim on behalf of a class. The class consists of (a) all persons (b) who, on or after a date four years prior to the filing of this action (28 U.S.C. §1658), (c) were sent text message calls by defendant SolutionReach on behalf of defendant MAC (d) with respect to whom defendants have no

evidence of express consent.

34. The class is so numerous that joinder of all members is impractical. Plaintiff alleges on information and belief that there are more than 40 members of the class.

35. There are questions of law and fact common to the class that predominate over any questions affecting only individual class members. The predominant common questions include:

- a. Whether defendants engaged in a pattern of sending automated text message calls.
- b. Whether defendants thereby violated the TCPA;
- c. Whether defendants thereby engaged in unfair acts and practices, in violation of the ICFA.

36. Plaintiff will fairly and adequately protect the interests of the class. Plaintiff has retained counsel experienced in handling class actions and claims involving unlawful business practices. Neither plaintiff nor plaintiff's counsel have any interests which might cause them not to vigorously pursue this action.

37. A class action is an appropriate method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendants is small because it is not economically feasible to bring individual actions.

38. Several courtss have certified class actions under the TCPA. Telephone call and text message cases include: *Meyer v. Portfolio Recovery Associates, LLC*, 707 F.3d 1036 (9th Cir. 2012); *Manno v. Healthcare Revenue Recovery Group, LLC*, 289 F.R.D. 674 (S.D.Fla. 2013); *Mitchem v Illinois Collection Serv.*, 271 F.R.D. 617 (N.D.Ill. 2011); *Balbarin v. North Star Capital Acquisition, LLC*, 10 C 1846, 2011 U.S. Dist. LEXIS 686 (N.D. Ill., Jan. 5, 2011), later opinion, 2011 U.S. Dist. LEXIS 5763 (N.D.Ill., Jan. 21, 2011), later opinion, 2011 U.S. Dist. LEXIS 58761 (N.D. Ill., June 1, 2011); *Lo v. Oxnard European Motors, LLC*,

11CV1009 JLS (MDD), 2012 U.S. Dist. LEXIS 73983 (S.D.Cal., May 29, 2012). Fax cases include: *Sadowski v. Med1 Online, LLC*, 07 C 2973, 2008 U.S. Dist. LEXIS 41766 (N.D.Ill., May 27, 2008); *CE Design Ltd. v Cy's Crabhouse North, Inc.*, 259 F.R.D. 135 (N.D.Ill. 2009); *Targin Sign Sys. v Preferred Chiropractic Ctr., Ltd.*, 679 F. Supp. 2d 894 (N.D.Ill. 2010); *Garrett v. Ragle Dental Lab, Inc.*, 10 C 1315, 2010 U.S. Dist. LEXIS 108339, 2010 WL 4074379 (N.D.Ill., Oct. 12, 2010); *Hinman v. M & M Rental Ctr.*, 545 F.Supp. 2d 802 (N.D.Ill. 2008); *Clearbrook v. Rooflifters, LLC*, 08 C 3276, 2010 U.S. Dist. LEXIS 72902 (N.D. Ill. July 20, 2010) (Cox, M.J.); *G.M. Sign, Inc. v. Group C Communs., Inc.*, 08 C 4521, 2010 U.S. Dist. LEXIS 17843 (N.D. Ill. Feb. 25, 2010); *Holtzman v. Turza*, 08 C 2014, 2009 U.S. Dist. LEXIS 95620 (N.D.Ill., Oct. 14, 2009); *Kavu, Inc. v. Omnipak Corp.*, 246 F.R.D. 642 (W.D.Wash. 2007); *Display South, Inc. v. Express Computer Supply, Inc.*, 961 So.2d 451, 455 (La. App. 1st Cir. 2007); *Display South, Inc. v. Graphics House Sports Promotions, Inc.*, 992 So. 2d 510 (La. App. 1st Cir. 2008); *Lampkin v. GGH, Inc.*, 146 P.3d 847 (Ok. App. 2006); *ESI Ergonomic Solutions, LLC v. United Artists Theatre Circuit, Inc.*, 203 Ariz. (App.) 94, 50 P.3d 844 (2002); *Core Funding Group, LLC v. Young*, 792 N.E.2d 547 (Ind.App. 2003); *Critchfield Physical Therapy v. Taranto Group, Inc.*, 293 Kan. 285; 263 P.3d 767 (2011); *Karen S. Little, L.L.C. v. Drury Inns, Inc.*, 306 S.W.3d 577 (Mo. App. 2010); *Lindsay Transmission, LLC v. Office Depot, Inc.*, 4:12cv221 (E.D.Mo., Feb. 25, 2013).

39. Management of this class action is likely to present significantly fewer difficulties that those presented in many class actions, e.g. for securities fraud.

WHEREFORE, plaintiff requests that the Court enter judgment in favor of plaintiff and the class and against defendants for:

- a. Actual damages;
- b. Statutory damages;
- c. An injunction against further text message calls to cellular telephones;

- d. Costs of suit;
- e. Such other or further relief as the Court deems just and proper.

COUNT II – ICFA

40. Plaintiff incorporates ¶¶ 1-26.

41. Defendants engaged in unfair acts and practices, in violation of ICFA § 2, 815 ILCS 505/2, by making automated text message calls to cellular telephones of plaintiff and others.

42. Such calls are contrary to the TCPA and also Illinois public policy.

43. Defendants engaged in an unfair practice by engaging in conduct that is contrary to public policy, unscrupulous, and caused injury to recipients.

44. Plaintiff and each class member suffered damages as a result of receipt of the unsolicited text message calls.

45. Defendants engaged in such conduct in the course of trade and commerce.

46. Defendants' shifting of costs to plaintiff and the class members in this manner makes such practice unfair. In addition, defendants' conduct was contrary to public policy, as established by the TCPA.

47. Defendants should be enjoined from committing similar violations in the future.

CLASS ALLEGATIONS

48. Plaintiff brings this claim on behalf of a class, consisting of (a) all persons (b) who, on or after a date 3 years prior to the filing of this action, (c) were sent text message calls by defendant SolutionReach on behalf of defendant MAC (d) with respect to whom defendants have no evidence of express consent.

49. The class is so numerous that joinder of all members is impractical. Plaintiff alleges on information and belief that there are more than 40 members of the class.

50. There are questions of law and fact common to the class that predominate

over any questions affecting only individual class members. The predominant common questions include:

- a. Whether defendants engaged in a pattern of sending automated text message calls.
- b. Whether defendants thereby violated the TCPA;
- c. Whether defendants thereby engaged in unfair acts and practices, in violation of the ICFA.

51. Plaintiff will fairly and adequately protect the interests of the class.

Plaintiff has retained counsel experienced in handling class actions and claims involving unlawful business practices. Neither plaintiff nor plaintiff's counsel have any interests which might cause them not to vigorously pursue this action.

52. A class action is an appropriate method for the fair and efficient adjudication of this controversy. The interest of class members in individually controlling the prosecution of separate claims against defendants is small because it is not economically feasible to bring individual actions.

53. Management of this class action is likely to present significantly fewer difficulties than those presented in many class actions, e.g. for securities fraud.

WHEREFORE, plaintiff requests that the Court enter judgment in favor of plaintiff and the class and against defendants for:

- a. Appropriate compensatory and punitive damages;
- b. An injunction against further text message calls to cellular telephones;
- c. Attorney's fees, litigation expenses and costs of suit;
- d. Such other or further relief as the Court deems just and proper.

s/Daniel A. Edelman
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NOTICE OF LIEN AND ASSIGNMENT

Please be advised that we claim a lien upon any recovery herein for 1/3 or such amount as a court awards. All rights relating to attorney's fees have been assigned to counsel.

s/Daniel A. Edelman
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